

Privacy Policy

Your privacy is important to us. It is Ki'mani Heart's policy to respect your privacy and comply with any applicable law and regulation regarding any personal information we may collect about you, including across our website, www.kimaniheart.com.

Information We Collect

Information we collect includes both information you knowingly and actively provide us when using or participating in any of our services and promotions, and any information automatically sent by your devices in the course of accessing our products and services.

Personal Information

We may ask for personal information which may include one or more of the following:

- Name
- Email
- Phone/mobile number
- Address

Legitimate Reasons for Processing Your Personal Information

We only collect and use your personal information when we have a legitimate reason for doing so. In which instance, we only collect personal information that is reasonably necessary to provide our services to you.

Collection and Use of Information

We may collect personal information from you when you do any of the following on our website:

- Purchase a session or package
- Sign up to receive updates from us via email or social media channels
- Enter any of our competitions, special offers, and surveys
- Use a mobile device or web browser to access our content
- Contact us via email, social media, or on any similar technologies

We may collect, hold, use, and disclose information for the following purposes, and personal information will not be further processed in a manner that is incompatible with these purposes:

- to contact and communicate with you

- for advertising and marketing, including to send you promotional information about our products and services and information about third parties that we consider may be of interest to you
- to run competitions, special offers, and/or offer additional benefits to you

Security of Your Personal Information

When we collect and process personal information, and while we retain this information, we will protect it within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use, or modification.

Although we will do our best to protect the personal information you provide to us, we advise that no method of electronic transmission or storage is 100% secure, and no one can guarantee absolute data security. We will comply with laws applicable to us in respect of any data breach.

How Long We Keep Your Personal Information

We keep your personal information only for as long as we need to. This time period may depend on what we are using your information for, in accordance with this privacy policy. If your personal information is no longer required, we will delete it or make it anonymous by removing all details that identify you.

However, if necessary, we may retain your personal information for our compliance with a legal, accounting, or reporting obligation.

Your Rights and Controlling Your Personal Information

You always retain the right to withhold personal information from us, with the understanding that your experience of our website may be affected. We will not discriminate against you for exercising any of your rights over your personal information. If you do provide us with personal information you understand that we will collect, hold, use and disclose it in accordance with this privacy policy. You retain the right to request details of any personal information we hold about you.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time. We will provide you with the ability to unsubscribe from our email-database or opt out of communications. Please be aware we may need to request specific information from you to help us confirm your identity.

If you believe that any information we hold about you is inaccurate, out of date, incomplete, irrelevant, or misleading, please contact us using the details provided in this privacy policy.

We will take reasonable steps to correct any information found to be inaccurate, incomplete, misleading, or out of date.

Changes to This Policy

Ki'mani Heart reserves the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the site.

Contact Us

For any questions or concerns regarding your privacy, you may contact us using the following details:

Anni Nikole
anni@kimaniheart.com